

Andre Morris

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Professional Summary

Accomplished IT leader with over 30 years of extensive experience in managing and improving business IT departments and operations. Proven expertise in developing and refining technology solutions, building and maintaining infrastructure, networks, servers, data centers, websites, and cloud systems. Known for staying current with modern technology solutions to provide a competitive edge. Seeking a high-level IT Manager role in Phoenix, AZ to leverage my decades of technical knowledge and IT management skills.

Core Competencies

IT Team Recruitment, Training, and Management | Technology Planning, Budgeting, Implementation, and Project Management | Customer Support and Client Relations | Computing and Server Data Security, Cybersecurity Training | Website Development, Digital Marketing, and Programming in Various Languages | Cloud IT Infrastructure Management

Industry Experience

Information Technology | Marketing | Digital | Legal | Education | Non-Profit | Real Estate | Healthcare | Manufacturing | Construction | Entertainment | Retail | Travel | Aerospace | Finance | Insurance | Restaurant | Automotive | Business Services | Audio/Video | Telecommunications

Professional Experience

Founder, Chief Technology Officer

my PC Techs, Phoenix, Arizona 2010 - 2024

- Founded and managed a B2B services business providing IT services, consultation, web development, and digital marketing for over 1,000 local and national organizations.
- Recruited, developed, and retained teams of IT specialists, website developers, and digital marketing professionals including SEO, search, video, and display marketing.
- Integrated, managed, and supported IT infrastructure including over 400 multi-platform data and web servers across a mix of varying environments.
- Hardware, Software, Servers, Desktops, Azure, AWS, Office 365, Cloud Technologies, Email, Quickbooks, Security, and a wide variety of additional technology systems.

IT Manager

League for Innovation, Phoenix, Arizona 2006 – 2010

- Designed and implemented IT systems for an international educational organization.
- Advised executive leadership on IT strategy aligned with business objectives.
- Directed strategic initiatives leading to significant improvements in business efficiencies.
- Recruited, coached, and trained a cohesive team of IT and web professionals.
- Managed IT systems, digital marketing campaigns, and assets for national conferences.
- Led the development and marketing of websites, digital publications, and video portals.
- Achieved significant cost savings by utilizing open-source systems managed in-house.

Information Technology Manager

AVTranz, Phoenix, Arizona 2003 – 2006

- Established an innovative IT department for a leading national legal transcription and electronic court reporting provider.
- Enhanced revenue generation and operational readiness through modern technology initiatives.
- Interfaced with various courts and government agencies to implement new technologies.
- Managed customer support technologies across multiple regions.
- Developed comprehensive training manuals and national training packages.
- Designed and maintained company website and customer tracking databases.
- Developed national audio and transcript transfer systems and advanced custom programs.

Key Achievements

- Founded multiple successful IT / Digital Technology companies in the Phoenix area.
- Key speaker at dozens of seminars covering IT, web development, and digital marketing.
- Winner of the 2011 Microsoft Aspire Award.
- Developed and programmed Artificial Intelligence (AI) for the "Spoonbots" mod.
- Authored dozens of technology articles for various publications.
- Developed the nationally distributed software "*The Free Internet Toolbox*" in 1998.
- Mastered numerous technology skills, platforms, and programming languages.

Boards, Associations, Volunteering

- Warehouse Volunteer: Feed My Starving Children
- Baseball Coach: Ahwatukee Foothills PONY Baseball Association
- Advisory Board, Web Marketing and Technologies: Innovative Educators (2008 – 2014)
- Chairman's Circle: Chandler Chamber of Commerce (2012 – 2014)
- Website Committee Chair: Tempe Professionals (2009 – 2010)