## **Andre Morris**

IT Leader - Available Immediately
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# **Professional Summary**

Accomplished IT leader with over 30 years of extensive experience in managing and improving business IT departments and operations. Proven expertise in developing and refining technology solutions, building and maintaining IT teams, infrastructure, networks, servers, data centers, websites, cloud systems, and software programming. Recognized for implementing cutting-edge technology solutions that drive efficiency and innovation. My IT expertise will provide your company with a competitive technical edge.

I am currently seeking an IT management role to utilize my decades of IT skills and knowledge:

### Strategic Leadership

- > IT Strategy Development
- Digital Transformation
- > Change Management
- Business Process Improvement

### **Technical Proficiency**

- ➤ IT Service Management (ITSM)
- ➤ Enterprise Resource Planning (ERP)
- ➤ Cloud Computing, Cybersecurity, Disaster Recovery
- > Software Programming
- ➤ Data Analytics and Business Intelligence (BI)

#### **Operational Management**

- Project Management
- > Budget Management
- Vendor Management
- ➤ Risk Management
- ➤ Regulatory Compliance

### **Leadership and Interpersonal Skills**

- > Team Building and Mentoring
- > Stakeholder Engagement
- Communication and Presentation
- Collaboration and Cross-Functional Leadership
- Decision-Making and Problem-Solving

# **Industry Experience**

Cross-Industry Technical Expertise – Proven ability to develop and implement IT solutions across diverse industries, including information technology, cybersecurity, marketing, digital media, legal, education, non-profit, real estate, healthcare, manufacturing, construction, entertainment, retail, travel, aerospace, finance, insurance, restaurant, automotive, business services, telecommunications, and other industries requiring advanced IT solutions.

## **Professional Experience**

### **Chief Technology Officer**

my PC Techs, Phoenix, Arizona 2010 – 2024

Served as the Founder, Owner, Operator, and Chief Technology Officer of three local technology companies providing Information Technology, Website Development, and Digital Marketing services to over 1,000 Phoenix area businesses.

- Directed and managed a B2B IT services business providing technology services, managed IT, IT consultation, web development & digital marketing services to companies ranging in size from small businesses to large enterprises.
- > Grew, recruited, developed, and retained teams of IT specialists, website developers, programmers, and SEO, PPC, SMM, Video and Display Marketing Professionals.
- > Enhanced, integrated, managed, and supported IT infrastructure including over 400 multiplatform data and web servers across a mix of varying environments.
- Maintained Hardware, Software, Servers, Desktops, Azure, AWS, Office 365, Cloud Technologies, Email, QuickBooks, Sage, Security, and a wide variety of additional IT systems.

### IT Manager

League for Innovation, Phoenix, Arizona 2006 – 2010

- > Designed and implemented IT systems for an international educational organization.
- Advised executive leadership on IT strategy aligned with business objectives.
- > Directed strategic initiatives leading to significant improvements in business efficiencies.
- Recruited, coached, and trained a cohesive team of IT and web professionals.
- Managed IT systems, digital marketing campaigns, and assets for national conferences.
- Led the development and marketing of websites, digital publications, and video portals.
- Achieved significant cost savings by utilizing open-source systems managed in-house.

#### **Information Technology Manager**

AVTranz, Phoenix, Arizona 2003 – 2006

- > Established an innovative IT department for a leading national legal transcription and electronic court reporting provider.
- > Enhanced revenue generation and operational readiness through modern technology initiatives.
- > Interfaced with various courts and government agencies to implement new technologies.
- Managed customer support technologies across multiple regions.
- > Developed comprehensive training manuals and national training packages.
- > Designed and managed the company's website and customer relationship management (CRM) databases.
- > Developed national audio and transcript transfer systems and advanced custom programs.

# **Key Achievements**

- > Created and operated three successful Phoenix area companies that provided Managed IT, Website Development, and Online Marketing services for 1,000+ Phoenix area businesses.
- ➤ Key speaker at 40+ seminars on business IT, website development, and social media.
- > Recipient of the prestigious 2011 Microsoft Aspire Award for excellent in IT innovation.
- > Developed and implemented key technologies allowing Community Colleges around the world to train and collaborate digitally.
- Authored dozens of technology articles for various local and national publications.
- > Created a revolutionary digital audio processing system for the legal transcription industry, helping to bring the modern digital age to the court reporting industry.
- > Developed and programmed Artificial Intelligence (AI) for the "Spoonbots" mod.
- > Developed the nationally distributed software "The Free Internet Toolbox" in 1998.

## **Community Involvement & Leadership**

- > Warehouse Volunteer: Feed My Starving Children
- > Baseball Coach: Ahwatukee Foothills PONY Baseball Association
- ➤ Advisory Board, Web Marketing and Technologies: Innovative Educators
- > Chairman's Circle: Chandler Chamber of Commerce
- > Website Committee Chair: Tempe Professionals
- > Donated over \$1 Million worth of used computer equipment to AZStRUT